



NQF Level 4 | TETA

Road Transport Supervision

Develop comprehensive supervisory and management skills in road transport operations. This qualification equips you with the expertise to manage customer satisfaction, workforce operations, health and safety compliance, fleet control, and service delivery in the transport industry.

138

Credits

12

Months

NQF 4

Level



Qualification Overview

The purpose of this qualification is to facilitate training and educational opportunities for individuals currently employed in the Southern African road transport industry or those wishing to pursue a career in this industry. Individuals will have the opportunity to specialise in either freight or passenger-related fields. The training will be applicable and appropriate to companies where transport is a primary or secondary function.

Exit Level Outcomes

Upon completion of this qualification, learners will be able to:

- ✔ Manage customer satisfaction in a road transport environment
- ✔ Supervise and coordinate workforce operations effectively
- ✔ Coordinate occupational health and safety programs in road transport
- ✔ Control and monitor fleet operations and maintenance
- ✔ Monitor service delivery and operational standards
- ✔ Communicate effectively in English at NQF Level 4
- ✔ Communicate in a second official South African language
- ✔ Apply mathematical literacy in transport supervision contexts

Entry Requirements

Learners accessing this qualification must have an NQF Level 3 qualification or appropriate workplace experience.

Qualification Modules

Module 1: Customer Satisfaction

- Manage customer satisfaction in a road transport activity

Module 2: Manage Workforce

- Manage road transport work teams
- Institute disciplinary action

Module 3: Occupational Health and Safety in the Workplace

- Apply occupational health, safety, and environmental principles
- Contribute to information distribution regarding HIV/AIDS in the workplace

Module 4: Fleet Control

- Operate the fleet
- Apply standard operating procedures and practices

Module 5: Service Delivery

- Apply strategic road transport management principles
- Transport freight

Module 6: Communication

- Engage in sustained oral communication and evaluate spoken texts
- Read, analyse and respond to a variety of texts
- Write for a wide range of contexts
- Use language and communication in occupational learning programmes
- Apply comprehension skills to engage written texts in a business environment

Module 7: Communication (Second Language)

- Accommodate audience and context needs in oral communication
- Interpret and use information from texts
- Write texts for a range of communicative contexts
- Use language and communication in occupational learning programmes

Module 8: Mathematics

- Use mathematics to investigate and monitor the financial aspects
- Apply knowledge of statistics and probability to critically interrogate
- Measure, estimate & calculate physical quantities & explore, critique & prove

Qualification Details

SETA	TETA
NQF Level	Level 4
Credits	138 Credits
Duration	12 Months
SAQA Qual ID	48439

Career Opportunities

-  Transport Supervisor
-  Transport Controller
-  Transport Asset Manager
-  Fleet Manager
-  Transport Manager

Need Help?

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NQF Level 4

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